[shoutout!]

"For me, happiness is the joy we feel striving after our potential." –Shawn Achor

Southwest Wisconsin TECHNICAL COLLEGE

COLLEGE VALUE: *Continuous Improvement*

Dear Lori,

Congratulations on your “Shout Out” recognition for the values of Continuous Improvement and Integrity. Sherry Kane Johnsrud wrote, “I recently teamed up with Lori to deliver free meals to students, allowing me the opportunity to see her in action. I have always admired Lori, but watching first-hand how she interacts with students is impressive. Using meal delivery as a conversation opener, she was able to gauge how students were doing and offered comforting advice and support when prompted. She also used what I now call the “lunch cart method” to learn how students were adapting to new course delivery formats and searched for opportunities to improve during those casual conversations. Her respectful dialogue exemplified integrity, and the meaningful content of that dialogue generated continuous improvement suggestions. Lori is the real deal, and I am so thankful that she chose Southwest Tech!”

Thank you for exhibiting the College Values and for all you do to make the College a better place. Your service in caring for others is invaluable!

Jason S. Wood, President

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