



Student Satisfaction Summary 2013

Results from the 2013 Noel Levitz Student Satisfaction Survey showed that Southwest Tech students are most satisfied with the following items:

- 39. On the whole, the campus is well-maintained.
- 20. Students are made to feel welcome here.
- 13. The campus is safe and secure for all students.
- 44. Campus item 4: I feel confident that the skills I have attained prepared me for my career goals.
- 43. Campus item 3: My overall experience at Southwest Tech has been positive.

Results from the 2013 Noel Levitz Student Satisfaction Survey showed that Southwest Tech students are least satisfied with the following items:

- 21. The amount of student parking space on campus is adequate.
- 50. Campus item 10: Channels for expressing student complains are readily available.
- 4. Security staff respond quickly to calls for assistance.
- 22. My academic advisor is knowledgeable about transfer requirements of other schools.
- 47. Campus item 7: My general education classes were useful in my other courses and for my career.

Actual student comments taken from the 2012-2013 Noel Levitz Student Satisfaction Survey:

"I enjoyed my time spent here. The staff is wonderful and the teachers are ALWAYS there to help you. I would tell everyone to give this college a shot."

"I couldn't get into classes when I needed to. I was not challenged by the classes and am taking 20 credits. This left me with a very dissatisfied taste for SWTC."

"I really enjoy going to school here! I am a returning adult and was nervous about coming back to school, at 30 yrs old, but everyone here did a great job helping me make this transaction. It has been a great experience!"

"More summer classes need to be offered. It is important to help us with our education and to give us as many opportunities as possible."